

Press Release

SCHIPHOL, 16 DECEMBER 2024

Charlotte Elpers appointed VP Worldwide Operations KLM Cargo

Effective 1 March 2025, Charlotte Elpers will assume the role of Vice President Worldwide Operations at KLM Cargo, succeeding Koen Bolster. As VP Worldwide Operations Cargo, Charlotte will oversee KLM's global cargo operations, bringing nearly two decades of leadership experience within the KLM Group to the position.

Koen Bolster will transition to his new role as Executive Vice President Hub Operations at KLM on 1 February 2025.

Charlotte Elpers is a dynamic leader with extensive operational expertise. She has been with the KLM Group for 19 years and her career includes roles such as Director Cabin Crew at Transavia, VP Schedule Development & Distribution at KLM carrying responsibility for operational aspects of the airline's flight schedules, and her current position as VP Passenger Services at KLM's Schiphol hub.

Adriaan den Heijer, EVP Cargo Air France-KLM: "I would like to express my gratitude to Koen Bolster for his outstanding contribution to KLM Cargo over many years. Koen successfully led our global cargo operations through one of the most challenging periods in KLM's history, including the Covid-19 pandemic. His drive, enthusiasm and authenticity have been pivotal in shaping the KLM Cargo organisation and its operational strategy.

In Charlotte Elpers, we have found a worthy successor. With her extensive operational leadership experience and broad background at KLM, she is well-positioned to lead the continued growth and future development of KLM Cargo."

<END OF PRESS RELEASE>

About Air France KLM Martinair Cargo

Air France KLM Martinair Cargo serves as the Air France-KLM Group's dedicated air cargo business and a leading global provider of air cargo services, offering a wide range of reliable and innovative cargo solutions.

With an extensive network spanning over 210 destinations worldwide, Air France KLM Martinair Cargo leverages the combined fleet (passenger and freighter) and expertise of Air France, KLM Royal Dutch Airlines, and Martinair to deliver seamless airfreight services. Its commitment to excellence is reflected in state-of-the-art facilities, dedicated cargo aircraft, and industry-leading technologies.

Air France KLM Martinair Cargo prioritises safety, efficiency, and sustainability in all operations, ensuring that its customers' cargo reaches its destination on time and in perfect condition. Whether handling general cargo transport or specialised shipments such as perishables, pharmaceuticals, or high-value goods, Air France KLM Martinair Cargo provides bespoke solutions tailored to specific requirements. Backed by an experienced team of professionals dedicated to delivering exceptional customer service and support, Air France KLM Martinair Cargo is established as a trusted leader in air cargo logistics.

Air France Cargo and KLM Cargo are members of SkyTeam Cargo (www.skyteamcargo.com).

Please click [here](#) to go to more press releases online or visit www.afklcargo.com for more information about Air France KLM Martinair Cargo

Media contact

Gerard A. Roelfzema - E: gerard.roelfzema@klm.com - M: +31(0)6 53 66 30 29