

# OUR PRODUCT PORTFOLIO 2025



# Accelerating airfreight

FROM GENERAL CARGO TO SPECIALISED AIRFREIGHT

At Air France KLM Martinair Cargo, we do everything we can to provide our customers with the most reliable, efficient, and cost-effective solutions.



## Simplicity

A clear and structured overview of our products, benefits, and capabilities



## Efficiency

Easily find and book the most reliable, streamlined and cost-efficient services for every sector



## Flexibility

Multiple options to finetune your solution in terms of handling, priority and price

# Tailored to match your specific needs



**GENERAL  
CARGO**



**SPECIALIZED  
FRESH**



**SPECIALIZED  
WHEELS**



**CHARTER**



**SPECIALIZED  
PHARMA**



**SPECIALIZED  
AEROSPACE**



**EXPRESS**



**SPECIALIZED  
DGR**



**SPECIALIZED  
ART**



**MAIL**



**SPECIALIZED  
LIVE**



**SPECIALIZED  
CARE**



**SPECIALIZED  
SAFE**

# Need more priority?

SELECT THE SERVICE LEVEL THAT MATCHES YOUR OBJECTIVES

Find the service level option that suits your needs best by choosing between Standard and PLUS.

## Standard level

**Reliable and cost-effective solutions for all your cargo.**

**Efficient:** The AFKLMP Cargo Standard service level offers a consistent service for your transportation needs.

**Expert Handling:** Our experienced team will handle your cargo with the utmost care and precision, ensuring its safety throughout the transportation process.

**Cost-Effective Solution:** Benefit from dependable services at competitive rates with our cost-effective Standard level.

## PLUS level

**Beyond standard: extra priority and maximum peace of mind.**

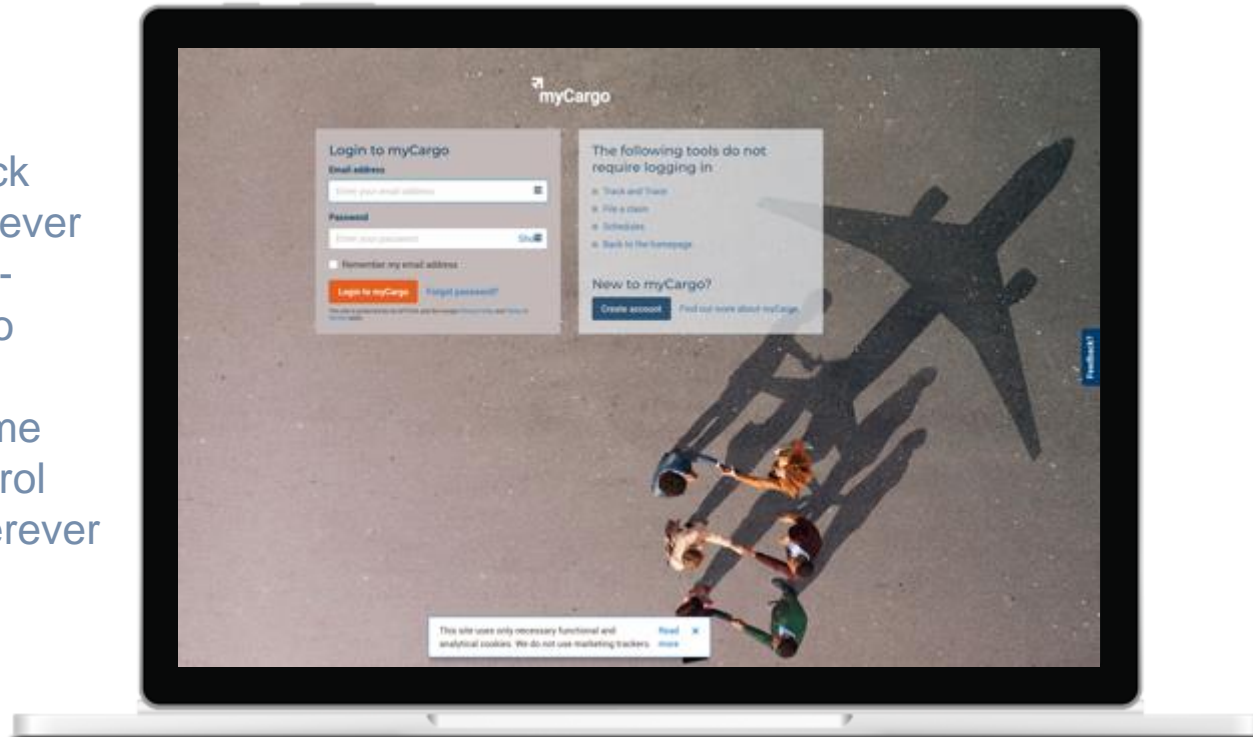
**Priority:** With enhanced priority, your cargo is given preferential handling during the loading and unloading process.

**Robustness:** PLUS level increases recovery priority in case of disruptions, ensuring your shipments will be prioritised for the earliest possible delivery.

**Peace of Mind:** We understand that some shipments need more priority than others. PLUS level provides peace of mind, ensuring your cargo consistently receives the extra attention it deserves.

# 24/7 in control of your cargo

Check, book and track your shipment, whenever you want. Our award-winning tool myCargo offers you full transparency, real-time updates and full control over your cargo, wherever you are.



👍 Simple, efficient & user-friendly

🕒 24/7 e-bookings

€ Best available rates

⬆️ PLUS service level available

👉 Modify your booking: modify anytime, anywhere

🔄 Always-on Cargo updates

👤 On-demand customer support



# A strong network

With 295 destinations across 110 countries, we operate the largest cargo network in the world. Offering seamless connections and extensive shipping solutions, our network has widespread and reliable coverage.



# Ideal locations to access our network

Our hubs in Paris and Amsterdam provide ideal access to our extensive network and offer the flexibility to handle everything from general to special cargo.



## Paris Charles de Gaulle

Most of the cargo handled at Paris Charles de Gaulle passes through G1XL and WFS Warehouse, which offers a full range of facilities for your cargo business, regardless of weight, size or commodity.



## Amsterdam Airport Schiphol

The Schiphol Cargo Hub offers operational excellence and numerous special facilities for our customers' special products, including an Animal Hotel for live animals, a Conditioning Competence Centre for conditioning & cooling of shipments, and a vault for valuables.

# Leading the sustainable aviation reformation

We are actively working towards reducing CO<sub>2</sub> emissions and creating a more sustainable future for aviation. Our 2023 targets are:

**30% CO<sub>2</sub>**

**emissions per km,  
compared to 2019 levels**

Our modern fleet (Boeing 787, Airbus A350) burns 27% less fuel compared to previous generation aircrafts

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**50%**

**non-recycled waste,  
compared to 2011 levels**

Easily find and book the most reliable, streamlined and cost-efficient services for every sector

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**10%**

**SAF on board**

Our Sustainable Aviation Fuel Programme is changing the aviation game. SAF can reduce CO<sub>2</sub> emissions by up to 85%

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# General Cargo

EFFORTLESSLY FAST:  
WHERE CONVENIENT BECOMES BENEFICIAL

Reliable, on-time airport-to-airport delivery at a competitive price

- ✓ **Experienced teams**  
Working closely with you to offer an optimal transport solution at an affordable rate
- ✓ **Extensive network**  
Seamless connections to 295 destinations across 110 countries
- ✓ **Unlimited control**  
Check, book and track your shipments with myCargo

## PLUS option available

Above and beyond: extra priority and maximum peace of mind.







# Specialized Fresh

NOW THAT'S WHAT WE CALL A REFRESHING JOURNEY

Keep things cool – to transport your products in the right temperature and conditions

- ✓ **Personal attention**  
Trained Fresh experts to take care of your cargo throughout the journey
- ✓ **Maintaining conditions**  
The right temperature during acceptance, transportation, storage and delivery
- ✓ **Quality management**  
Keeping you in the know with precise monitoring and real-life updates

#### **PLUS option available**

Above and beyond: extra priority and maximum peace of mind.

# Specialized Fresh

NOW THAT'S WHAT WE CALL A REFRESHING JOURNEY

Features	Specification
Booking Window	13 days
Late Acceptance	-
Early Retrieval	-
Temperature Control	Yes (2-8°C; 15-25°C; 2-25°C) Active containers
Active Unit	✓
Warehouse / Ramp handling	Shipments can be exposed to ambient temperatures; exposure will be as short as possible
Re-icing ①	✓

**Suitable for:**

Sensitive Fresh products such as flowers, fish, fruits and vegetables

Features	Specification
Latest acceptance time ②	Please check Network & Capabilities online
Shipment Parameters	Aircraft limitations
Restrictions	Please check network and capabilities online
Minimum Connection Time	AMS: 7 hours loose / 5 hours BUP CDG: 8 hours loose / 6 hours BUP
PLUS option available with extra priority	✓

① **AF/CDG:** only in case of delay/offload/omission caused by airline  
**KL/AMS:** no

②  
Local deviations may apply based on station's capabilities





# Specialized Pharma

KEEPING YOU AND YOUR PHARMA COOL

The easy choice when transporting temperature-sensitive shipments

✓ **Temperature stability**

Our cold chain solution ensures that your pharmaceutical shipment is always at the right temperature during your shipment journey

✓ **The world's largest pharma network**

Covering more than 270 pharma stations globally, our experts, recognised by IATA CEIV, handle your shipment with the greatest care

✓ **24/7 access to your booking**

myCargo offers real-time updates, booking capabilities, and more

**PLUS option available**

Above and beyond: extra priority and maximum peace of mind.



# Specialized Pharma

KEEPING YOU AND YOUR PHARMA COOL

Features	Specification
Booking Window	13 days
Late Acceptance	-
Early Retrieval	-
Temperature Control	Yes (2-8°C; 15-25°C; 2-25°C) Active containers
Active Unit	✓
Monitoring	✓
Warehouse / Ramp handling	Shipments can be exposed to ambient temperatures; exposure will be as short as possible

## Suitable for:

Any sensitive pharmaceutical and life science goods such as medicines, vaccines, biochemicals, clinical trials

Features	Specification
Latest Acceptance Time ❶	Please check information in myCargo
Shipment Parameters	Aircraft limitations
Restrictions ❷	No temperature control ensured with Dangerous Goods
Minimum Connection Time	AMS: 7 hours loose / 5 hours BUP CDG: 8 hours loose / 6 hours BUP
Certification	CEIV
GDP compliant	✓
CAPA ❸	✓
PLUS option available with extra priority	✓

❶ Local deviations may apply based on station's capabilities

❷ Exceptions apply for KL in AMS with COL PIL

❸ Following the CAPA guidelines available online

# Specialized DGR

THE SAFEST WAY TO TRANSPORT DANGEROUS GOODS

State-of-the-art aircraft to maintain necessary conditions during each and every flight.

- ✓ **Trusted expertise**  
Count on our knowledge and advice on all aspects of booking and handling dangerous goods
- ✓ **Great network**  
We adhere to the regulations and processes governed by the International Air Transport Association (IATA)
- ✓ **Monitored security**  
We offer structural monitoring and dedicated storage, so you'll know your goods are safe along the way

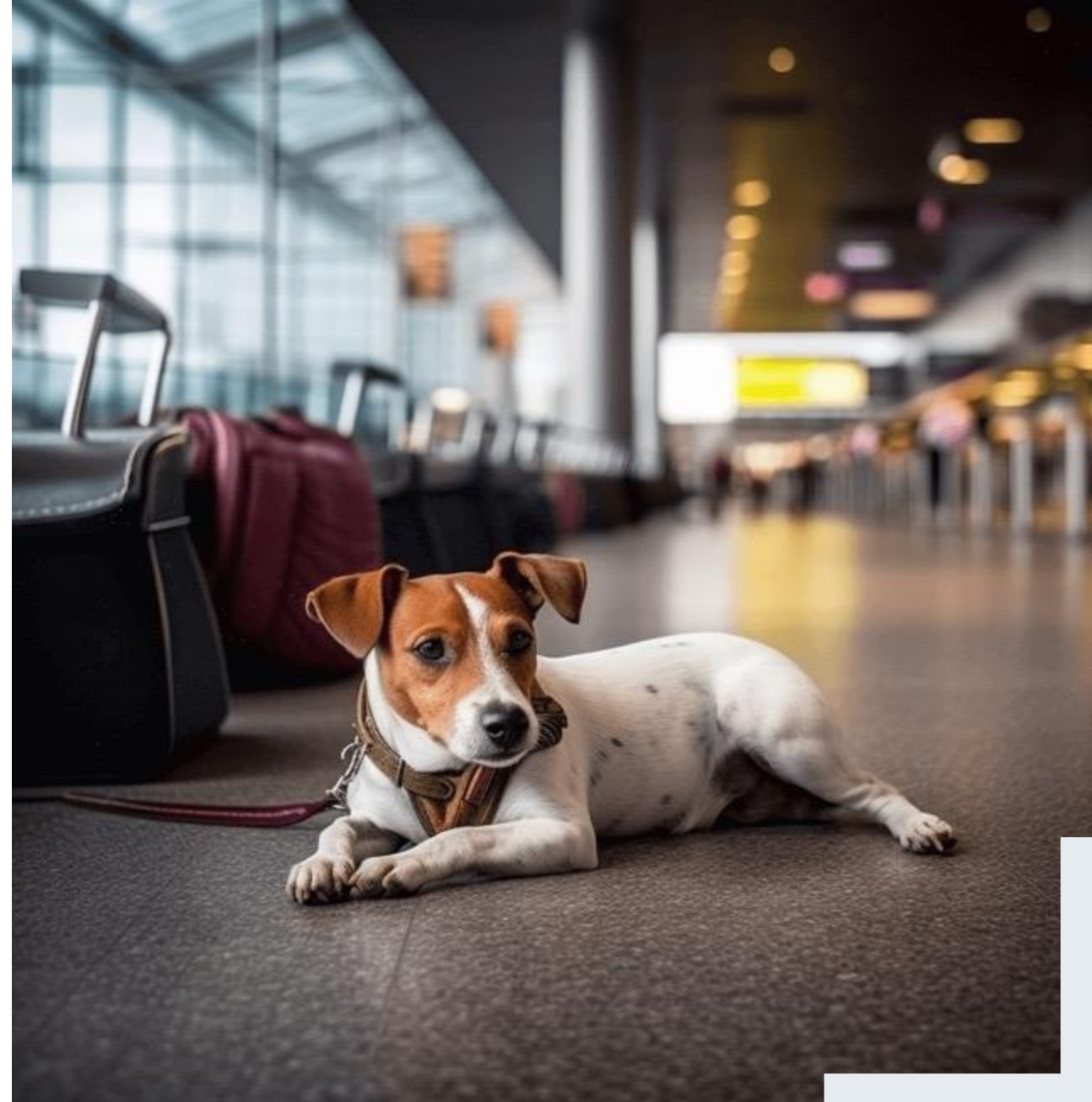


# Specialized Live

EXPERT CARE FOR THE MOST COMFORTABLE JOURNEY

Appropriate accommodation for the animals we take care of throughout the journey

- ✓ **Focus on animal welfare**  
Animal welfare is the top priority for our experienced teams
- ✓ **Extensive network for live animals**  
Fully equipped to guarantee a smooth and comfortable journey around the world
- ✓ **Highest quality of expertise**  
All live animals are transported and handled according to the IATA Live Animal Regulations (LAR)



# Specialized Live

EXPERT CARE FOR THE MOST COMFORTABLE JOURNEY

Features	Specification
Booking Window	13 days > 13 days OCP on Request
Late Acceptance	✓
Early Retrieval	On request
Temperature Control	Climate-controlled and pressurised compartments on board
Specific Storage	✓
Monitoring	✓

**Suitable for:**

Cats and dogs, horses, chicks and hatching eggs, fish, Insects, zoo animals and other animals

Features	Specification
Latest Acceptance Time ①	Please check Network & Capabilities online
Minimum Connection Time ②	6 hours
PLUS Level with extra priority	Included

- ① Local deviations may apply based on station's capabilities
- ② May vary depending on the commodity



# Specialized Safe

ALL EYES ON YOUR CARGO

This service is made to comply with all security measures and ensure safe passage wherever your shipment goes

- ✓ **Trained security personnel**  
Always nearby to guard and secure your transports
- ✓ **Security throughout the network**  
Specific containers and storage area for your valuable and vulnerable shipments
- ✓ **Innovating to keep you safe**  
Discover the benefits of secured track and trace and proactive monitoring

## PLUS option available

Above and beyond: extra priority and maximum peace of mind.



# Specialized Safe 1

ALL EYES ON YOUR CARGO

Features	Specification
Booking Window	13 days
Late Acceptance	✓
Early Retrieval	On request
Temperature Control	-
Specific Storage	✓ Vault Storage
Monitoring	✓
Guarded handling	✓
Special ramp transport	Secured vehicles

**Suitable for:**

Gold, diamonds, jewelries, bank notes, priceless artwork and other high-value goods

Features	Specification
Latest Acceptance Time <sup>1</sup>	Please check Network & Capabilities online
Minimum Connection Time	AMS: 5 hours CDG: Loose 8 hours / BUP 6 hours
Quick Ramp Transfer	Available on request
PLUS option available with extra priority	Included

<sup>1</sup> Local deviations may apply based on station's capabilities

# Specialized Safe 2

ALL EYES ON YOUR CARGO

Features	Specification
Booking Window	13 days
Late Acceptance	✓
Early Retrieval	On request
Temperature Control	✓
Specific Storage	✓ in secured area with CCTV camera surveillance
Monitoring	✓
Guarded handling	-
Special ramp transport	-

**Suitable for:**

High-tech, exhibition goods, sensitive shipments, security items and other vulnerable goods

Features	Specification
Latest Acceptance Time <sup>1</sup>	Please check Network & Capabilities online
Minimum Connection Time	AMS: 5 hours CDG: Loose 8 hours / BUP 6 hours
Quick Ramp Transfer	Available on request
PLUS option available with extra priority	✓

<sup>1</sup> Local deviations may apply based on station's capabilities



# Specialized Wheels

EN ROUTE ON THE HIGHWAY IN THE SKIES

From small parts to big engines – we'll make sure your vehicle reaches its destination

- ✓ **Tailor-made services**  
Our expert staff help you tailor your shipment to the weight and dimensions of your vehicle
- ✓ **Handled with care throughout the network**  
Our extensive network is equipped to transport all automotive products
- ✓ **Specialised tools and equipment**  
Using specialised equipment for the best and safest transport options

## **PLUS option available**

Above and beyond: extra priority and maximum peace of mind.



# Specialized Wheels

EN ROUTE ON THE HIGHWAY IN THE SKIES

Features	Specification
Booking Window	13 days
Late Acceptance	-
Early Retrieval	On request
Temperature Control	✓
Specific Storage	-
Monitoring	✓
Specialized equipment	✓
Dedicated staff	✓

**Suitable for:**

Motorcycles, motorcycle parts, cars, car parts and others automotive related shipments

Features	Specification
Latest Acceptance Time <sup>1</sup>	Please check Network & Capabilities online
Minimum Connection Time	8 hours
Quick Ramp Transfer	No
PLUS option available with extra priority	✓

<sup>1</sup> Local deviations may apply based on station's capabilities



# Specialized Aerospace

GETTING ALL PARTS IN PLACE TO STREAMLINE OPERATIONS

From bolts and small parts to complete wings and engines

- ✓ **Catered to your needs**  
Our aerospace experts are available around the clock to meet your needs
- ✓ **Handled with care throughout the network**  
Accurate, dedicated and timely, to over 200 flown destinations worldwide
- ✓ **Always in the know**  
24/7 access to myCargo keeps you informed every step of the way

## **PLUS option available**

Above and beyond: extra priority and maximum peace of mind.

# Specialized Aerospace

GETTING ALL PARTS IN PLACE TO STREAMLINE OPERATIONS

Features	Specification
Booking Window	13 days
Late Acceptance	✓ (for AOG)
Early Retrieval	On request
Temperature Control	-
Specific Storage	-
Monitoring	✓
Specialized equipment	✓
Dedicated staff	✓

Features	Specification
Latest Acceptance Time <sup>1</sup>	Please check Network & Capabilities online
Minimum Connection Time	8 hours
Quick Ramp Transfer	Available on request (AOG only)
PLUS option available with extra priority	✓

<sup>1</sup> Local deviations may apply based on station's capabilities

**Suitable for:**

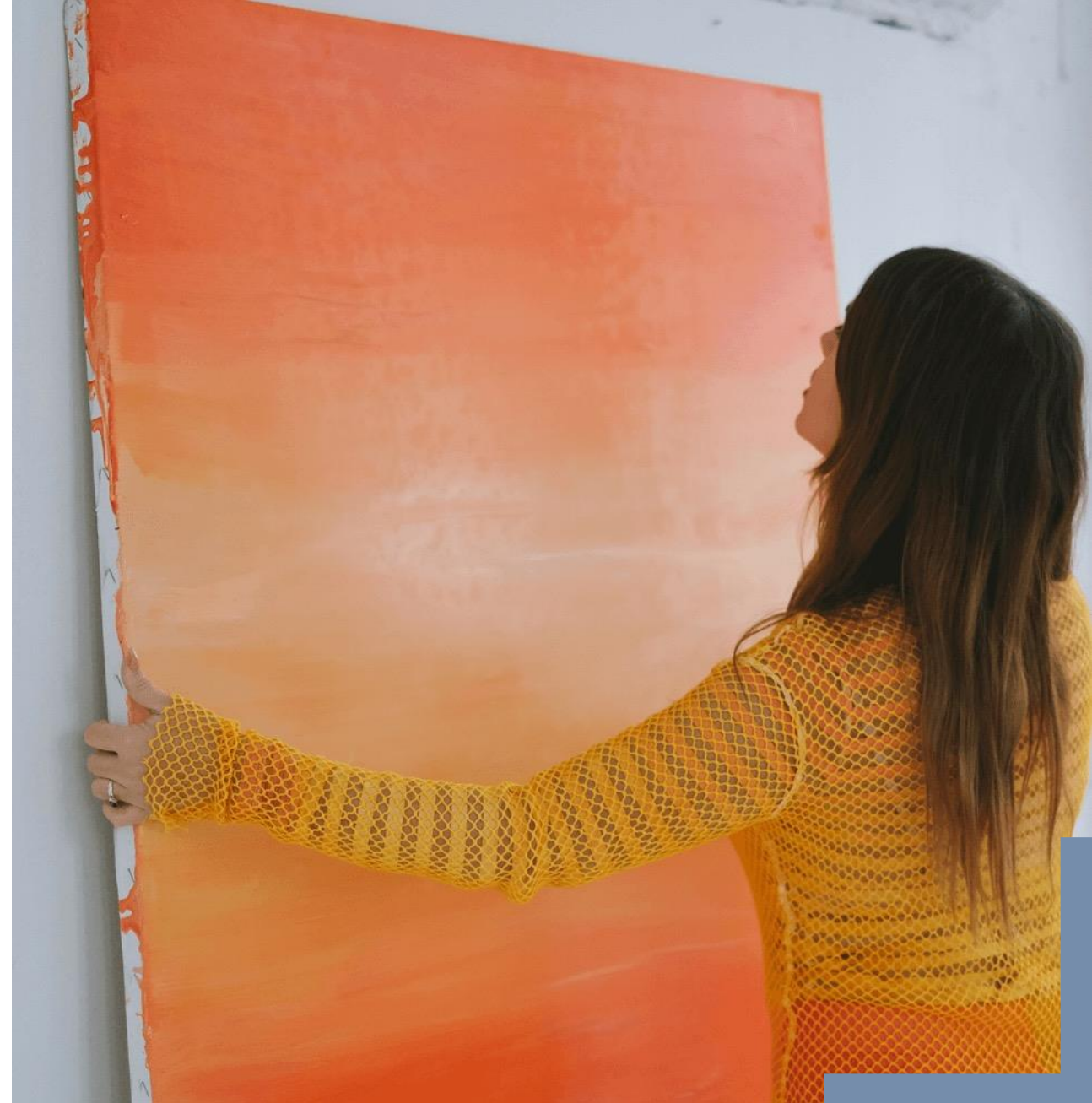
Engines, helicopters, landing gears, aircraft parts that need special care and handling

# Specialized Art

EXCELLING THE ART OF TRANSPORTATION

Specifically designed for all types of artworks, antiques and musical instruments that need dedicated handling and processes

- ✓ **Dedicated expertise**  
The best solutions for all your ART shipments
- ✓ **Secured storage**  
We'll keep an eye on your cargo throughout our network and monitor your shipments in the air and on the ground
- ✓ **Unlimited access to your bookings**  
24/7 access to myCargo keeps you informed every step of the way





# Specialized Art

EXCELLING THE ART OF TRANSPORTATION

Features	Specification
Booking Window	13 days
Late Acceptance	✓
Early Retrieval	On request
Temperature Control	-
Specific Storage	Yes, in secured area with CCTV camera surveillance
Monitoring	✓
Guarded handling	On request
Special ramp transport	Guarded on request

**Suitable for:**  
Artworks, antiques, musical instruments, sculptures  
and any other pieces of art

Features	Specification
Latest Acceptance Time <sup>1</sup>	Please check Network & Capabilities online
Minimum Connection Time	AMS: 5 hours CDG: Loose 8 hours / BUP 6 hours
Quick Ramp Transfer	-
PLUS option available with extra priority	Included

<sup>1</sup> Local deviations may apply based on station's capabilities



# Specialized Care

BRINGING YOUR LOVED ONES HOME

Designed for your loved ones to be brought back home with utmost care and respect

- ✓ **Compassionate and reliable**  
You can trust our expert staff for a seamless and respectful journey
- ✓ **Distance becomes obsolete**  
We provide a safe journey for your loved one across the globe, no matter its length
- ✓ **Safety and priority**  
We understand the sensitive nature of this process and ensure that all necessary precautions are taken

# Specialized Care

BRINGING YOUR LOVED ONES HOME

Features	Specification
Booking Window	13 days
Late Acceptance	✓
Early Retrieval	On request
Temperature Control	-
Specific Storage	✓
Monitoring	✓
Special ramp transport	✓

**Suitable for:**  
Human remains and funerary urns

Features	Specification
Latest Acceptance Time <sup>1</sup>	Please check Network & Capabilities online
Minimum Connection Time	5 hours
Quick Ramp Transfer	Available on request
PLUS Level with extra priority	Included

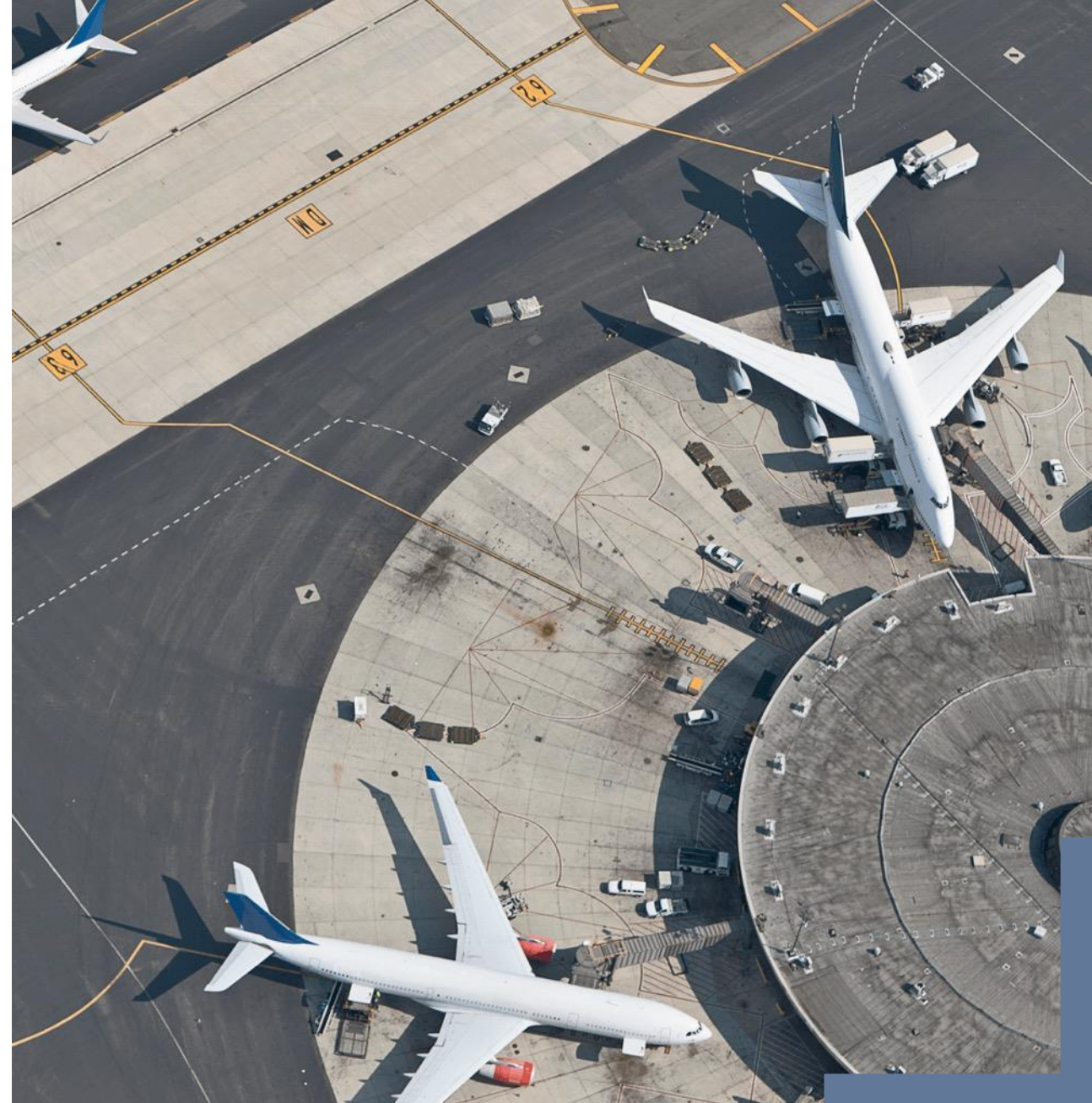
<sup>1</sup> Local deviations may apply based on station's capabilities

# Specialized Charter

FLEXIBILITY YOU CAN RELY ON

Our dedicated charter fleet of 6 aircraft is ready to take your cargo seamlessly to any destination around the world

- ✓ **Dedicated to each charter**  
Our teams work closely with you to understand your specific requirements and tailor services to your needs
- ✓ **Efficient solutions across the globe**  
Our dedicated fleet brings instant access to moving your cargo seamlessly around the world
- ✓ **Unlimited access to your bookings**  
24/7 access to myCargo lets you know that your cargo is transported efficiently and securely, and keeps you informed every step of the way.







# Express

TOP PRIORITY WHEN TIME IS KEY

When you simply can't wait for your shipment to be sent off

- ✓ **Highest access to capacity**  
We always secure capacity for our Express product
- ✓ **Handled Swiftly**  
We guarantees the shortest acceptance, transit, and retrieval times for your cargo
- ✓ **Broader capabilities**  
You get access to our short/medium haul flights. Giving you the fastest service to reach one of the most extensive networks of the industry

# Express

TOP PRIORITY WHEN TIME IS KEY

Features	Specification
Booking Window	13 days
Late Acceptance	✓
Early Retrieval	✓
Temperature Control	-
Active Unit	-
Shipment parameters	Each piece up to 23 kgs AWB up to 300kgs Max dims 130x80x80cm

**Suitable for :**  
Time-critical and high-value small shipments

Features	Specification
Latest Acceptance Time <sup>1</sup>	From 1h30
Earliest Retrieval Time <sup>1</sup>	From 1h30
Minimum Connection Time	3h
Dangerous Goods	KL - only ELI/ELM AF - XPH should be used
Access to capacity	Highest
Priority level	Highest
PLUS option with extra priority	Included

<sup>1</sup> Local deviations may apply based on station's capabilities

# Express Heavy

TOP PRIORITY WHEN TIME IS KEY

Features	Specification
Booking Window	13 days
Late Acceptance	✓
Early Retrieval	✓
Temperature Control	-
Active Unit	-
Shipment parameters	No dims, no weight limit Aircraft limitations

Features	Specification
Latest Acceptance Time ❶	From 3h
Earliest Retrieval Time ❶	From 3h
Minimum Connection Time	6 hours
Dangerous Goods	✓ Except for radioactive, explosives and CAO
Access to Capacity	Highest
Priority level	Highest
PLUS option with extra priority	Included

❶ Local deviations may apply based on station's capabilities

**Suitable for :**  
Time-critical and high-value shipments

# Mail

FROM LETTERS TO PACKAGES:  
GETTING YOUR MAIL WHERE IT NEEDS TO GO

This solution meets the requirements of postal organisations and complies with UPU, IPC and IATA standards

- ✓ **Over 100 years of experience**  
Using our specialised expertise to get your mail delivered on time
- ✓ **Speeding through our network**  
Reach 100+ destinations at lightning speed
- ✓ **Innovative solutions**  
Support optimal traceability and tracking through the latest technologies





# Mail

FROM LETTERS TO PACKAGES: GETTING YOUR MAIL WHERE IT NEEDS TO GO

Features	Specification
Late Acceptance	✓
Temperature Control	-
Active Unit	-

Features	Specification
Latest acceptance Time (LAT)	3 hours
Earliest delivery Time	2 hours
Transit Time	4 hours
Restrictions	Specifications, limitations and documentation according UPU regulations

**Suitable for :**  
Letters, documents, parcels, Ecommerce under CN38

**READY**  
**WHEN YOU ARE**



<https://www.afklcargo.com/mycargo/>

THANK YOU