

LOCAL CONDITIONS ex ITALY FROM January 1st, 2025

The present “Local Conditions” apply to all sales of air cargo transportation departing from Italy, including services incidental thereto, by or on behalf of Air France and/or KLM (collectively referred to as “Carriers”). These Local Conditions specify the booking conditions and operational specificities which apply to the above-mentioned sales. Local Conditions may be modified by the Carriers at any time and with immediate effect. We advise you to check regularly for updates in particular before any new Booking.

It is reminded that the carriage of cargo is governed by (i) the conditions of the Contract of Carriage displayed on the back of the Air Waybill, (ii) Carriers’ General Conditions of Carriage for cargo (“GCC”), (iii) General Conditions of Sale (“GCS”), (iv) the Specific Conditions of Sale agreed with Carriers, if any, and (v) Carriers’ Local Conditions (“LC”). Those documents altogether qualify as the “Agreement”. In the event of discrepancies and/or inconsistencies, the order of precedence (i) to (v) will apply, unless expressly stated otherwise. GCC and GCS can be consulted at your Local Customer Office or on www.afklcargo.com and myCargo. All bookings for air cargo transportation imply full and entire acceptance of all above mentioned document by the shipper or its representing agent (hereinafter referred to as “Company”).

All capitalized terms used but not defined herein shall have their respective meanings set forth in the GCS.

1. APPLICABLE RATES

- “All in Rates”: Air cargo transportation rates based on the booking information, excluding any applicable taxes, levies, fees and Other Charges (e.g. related to screening, customs, DGR handling, etc.).
- Rates may be adjusted in the event of any change of the booking details.
- Applicable rates, taxes, duties, fees and Other Charges are available at the Carriers’ local Customer Service office and may be modified at any time. We advise you to consult them regularly, in particular prior to making a booking.

2. BOOKING CONDITIONS

- Booking should be made in accordance with the terms of the Agreement, and more particularly with article 2 “Booking” of the GCS.
- Bookings should be made either online via myCargo, via a booking portal, via a direct connection (system-to-system) available on request, or by email, telephone or fax using the contact details below.

Customer Service and booking platform contacts	
E-booking	www.afklcargo.com via myCargo
Italy	customerservice.italy@afklmpcargo.com

3. ACCEPTANCE POLICY

- Company is responsible for tendering shipments to Carriers "READY FOR CARRIAGE" in accordance with the terms of the Agreement and more particularly with article 7 “Export Control and Sanctions Laws” of the GCS.
- Specific guidelines may apply per product, which may be consulted at Carriers’ local Customer Service offices.
- Shipments must be tendered before the latest acceptance time (referred to as “LAT”) as shown in [myCargo](#) ➡ Shipments.

4. NO SHOW, CANCELLATION AND BOOKING DISCREPANCY FEES

In the event of No Show, Cancellation, any discrepancies between Booking and the actual shipment offered at acceptance and/or any change made to the Booking details, additional fees may apply. The additional fees are specified in article 2.2. of the [General Conditions of Sale](#), available via myCargo →Legal Conditions.

4.1 BOOKING DISCREPANCY FEE (ADDENDUM LOW SHOW FOR SHIPMENT UP TO 2 TONS)

If at acceptance chargeable weight is not corresponding with booked chargeable weight, AFKLMP applies the same rate and chargeable weight of the original booking.

If any changes of the original booking are communicated at Customer Service before acceptance, AFKLMP will review booking and rate accordingly.

All changes must lead to a new AWB for which AFKLMP will not ask the CCA fee required for AWB changes/updates.

4.2 NO SHOW, CANCELLATION FEE AWB

In case of No Show or Cancellation fees, AFKLMP will invoice on a fake AWB duly notified to the customer and not using an agent stock AWB.

5. OTHER CHARGES

The commodity type, handling, delivery of goods and/or any additional services may give rise to “Other Charges” added on top of the All-in Rate. Other Charges are subject to change and may vary depending on the origin/destination and the local operational situation. For a full overview of the Other Charges or for any additional information, please contact your carriers' local customer service office.

- 1- The following import Other Charges may apply to your shipment.
All charges are in EUR. Taxes are not included.
- 2- The list of export Other Charges which may apply to your shipment can be consulted, upon registration, in your myCargo account, at <https://www.afklcargo.com/WW/en/local/app/index.jsp#/myCargo/othercharges>.

5.1 SPECIALIZED FRESH1 / SPECIALIZED PHARMA ACTIVE (ONLY ACTIVE)

AIR FRANCE Cargo and KLM Cargo specificity

Specialized Fresh Active:

Specialized Fresh Active solution's rental fee (see Pharma Active table below) are included to Specialized Fresh1 ALL IN container cost. Still additional services may be separately charged as per below.

Providers might change the below charges without pre-advice, we suggest to double check their correctness with our Local Customer Service office.

Specialized Pharma Active:

As of April 1st 2019, for the Active solutions **for Pharmaceutical goods**, the ALL IN container costs are not applicable anymore.

The container costs are divided into “airfreight charges” and “total charges (UE)”:

- The “airfreight charges” consist of a minimum pivot weight per container (which is based on the tare weight of container plus the actual weight of cargo) and, if the minimum pivot weight will be exceeded, an over pivot rate will be applied
- The “total charges (UE)” consist of container lease, repositioning, damage weaver and any other cost related to additional services
- All Container order requests are accepted by Customer Service until 17hrs00

Pharma Active dry-ice replenishment charge: 8.00 Eur/kg (MX). If shipment is delayed, there will be no charge for supplementary dry ice.

Pharma acceptance fee: 33.50 Eur per shipment (PA) for all pharma shipments/products (not only for Pharma Active)

Battery change/container costs: 88.00 Eur (MX) per operation. Then lump sum 50.00 Eur (MX) battery/container supply fee.

ACTIVE CONTAINERS

Container charges	Envirotainer RKN T2	Envirotainer RAP T2	Envirotainer RKN E1	Envirotainer RAP E2	Envirotainer RLP	Envirotainer RAP Relay	C-Safe RKN 7K	C-Safe RAP	Opticooler RKN	Opticooler RAP
Tare weight container (kg)	265	450	635	1.100	880	1.100	646	1.204	650	1120
Minimum chargeable weight container (kg)	717	1.667	717	1.667	1.434	1.667	717	1.667	717	1.667
Additional lease day (MV) Eur	237	388	626	1.713	1.521	1.971	773	1.751	368	865
Damage waiver (MC) Eur	110	110	165	275	290	330	128	255	150	250
Express fee (MC) Eur	520	520	520	520	520	520	383	553	150	150
Cancellation fee (MC) Eur	623	623	623	623	623	623	553	1.105	400	400
Change order (MC) Eur	50	50	50	50	50	50	85	85	50	50

HYBRID CONTAINERS

Container charges	VQT Eurox	VQT XLs	VQT Twinx	VQT Usx	Skycell 1500 (C & CRT)	Skycell 1500 X	Skycell 2500 (C & CRT)
Tare weight container (kg.)	440	476	800	575	497	379	650
Minimum chargeable weight container (kg.)	440	742	1121	575	539	452	788
Additional lease day (MV)	361	515	515	361	515	515	680
Damage waiver (MC) Eur.	75	75	75	75	150	150	150
Express order fee (MC) Eur.	400	400	400	400	500	500	500
Cancellation fee (MC) Eur.	400	400	400	400	440	600	680
Change order (MC) Eur.	50	50	50	50	150	150	150

- Express Order Fee per container, if order placed 3 calendar days or less prior to start of use
- Cancellation fee per container, if placed max 3 working days prior to start of use
- If container is cancelled within 3 days or less prior to start of use, full amount (including rental) is charged
- * Change Order Fee per shipment, if an order changes 3 calendar days or less prior to planned start of use

*Specification of Change order fee:

Changes to time of Container Release

In the event of changes to time of Container Release, the following is applicable:

- If the day for time of Container Release is postponed the Change Order fee is applicable.
- If the time of Container Release is brought forward and if the change is made four (4) or more calendar days before the new time of Container Release the Change Order fee is applicable.
- If the change is made three (3) or fewer calendar days before the new time of Container Release, the Express Order fee is applicable.

The new time of Container Release cannot deviate more than seven (7) calendar days from the currently valid time of Container Release. Changes to time of Container Release can be done two (2) times, a third change to the time Container Release is considered a cancellation.

Changes / cancellations to the Order \geq 4 calendar days before planned time of Container Release
Other than defined above, four (4) or more calendar days prior to the planned time of Container Release are subject to a Change Order fee per order.

Changes include:

- Increase / decrease in number of Containers ordered.
- Change in Container type is considered as increase / decrease in number of Containers ordered.
- Cancellation.

Changes / cancellations to the order \leq 3 calendar days before planned time of Container Release
Other than defined above, three (3) or fewer calendar days before planned time of Container Release are subject to fees.

The following rules apply:

- Increase in number of Containers is treated as an Express Order and is subject to an Express Order Fee per additional container.
- Decrease in number of Containers ordered is treated as a Cancellation and is subject to a Cancellation Fee per reduced Container.
- Change in the Container type is considered as increase / decrease in number of Containers ordered.
- Change of Return Airport is subject to a Change Order Fee per Order.
- Cancellation is subject to a Cancellation Fee per Container. In case of a Cancellation of an Express Order, only a Cancellation Fee shall apply.
- If cancellation is made after collecting container, the full lease (5 days) will be applied.

6. INVOICING AND PAYMENT

Invoices are issued on the basis of the Booking information, the air waybill, its electronic equivalent and adjustments made at acceptance in the event of discrepancies between the shipment details at Booking and those at acceptance, in accordance with the terms of the Agreement and more particularly with article 3 "Invoicing and Payment" of the GCS.

Carriers' invoices will be handled via CASS or other available industry payment facilities agreed with the Company. In case CASS is not available, the Company can open an account locally by entering into a specific contractual agreement with the Carriers.

If the Company wishes to dispute any invoiced amount, it shall notify the Carriers immediately and in any event within six (6) months of the invoice date. If Company does not notify Carriers of a dispute within such time period, the invoice shall be deemed accepted.

7. OTHER LOCAL SPECIFICITIES

7.1.1. GENERAL INFO ON AWB 057 and 074

- The name of the Product (General, Express, Specialized, etc.) must be included in the "Accounting Information" on the Air Waybill.
- On the AWB, the Airport of Destination IATA code must always be shown (i.e. GRU or VCP should be shown instead of SAO).
- AWBs with "as agreed" as Rate information are not accepted.
- All in Market Rates are based on volume ratio 1:6 and valid for Lower Deck cargo. Main deck and BIG/OHG cargo may require tailor-made offer.

- All rates and other charges are applicable according to the date of issue of the Air Waybill except where differently mentioned.
- It is compulsory to indicate on the AWB green copy the spot/*ad hoc* reference number given when booking. Eventual CCA requests will not be accepted if the spot/*ad hoc* reference number is missing on the AWB green copy.
- AWB origin is leading for which other charges are applied. Please check next to Italy other charges mentioned in this document, also the Dutch- and French other charges published with a complete overview on: https://www.afklcargo.com/WW/en/common/about_us/conditions.jsp
- Specialized Human Remain (Ashes and Coffin) will follow Specialized Plus Care pricing +10%. In case destination pricing is not available, please contact our Customer Service for a tailor-made solution.
- Ex Italy charges collect shipments are not accepted.
- All shipment routed via interline can have extra surcharges that are communicated with our booking confirmations

7.1.3 DGR RESTRICTIONS TO USA: DGR CLASSES THAT CAN NOT BE TRUCKED IN USA TO MOST PLACES

- CLASS 1 Explosive divisions 1.1 1.2 1.3 1.5
- CLASS 2 Gases division 2.3
- CLASS 4 Flammable solids division 4.3
- CLASS 5 Organic Peroxides division 5.2
- CLASS 6 Toxic Substances division 6.1 Packing Group I
- CLASS 7 Radioactive Material

8. ULD PIVOT WEIGHTS

- LDC (container) 717 kg – volume: 4.3 m³
- PMC/PAG (lower deck) 1667 kg _ vol 10m³
- Pallet Wingout (OHG lower deck): 1750 kg – volume: 10.5 m³
- MDP (main deck) 3000 kg – volume: 18 m³

Please note the pivot weights for Active solutions:

- RKN (Active container) 717 kg - volume: 4.3 m³
- RAP (Active container) 1667 kg - volume: 10 m³