

SCHIPHOL, 18 MARCH 2021

Air France KLM Martinair Cargo opens 24/7 Service Centre dedicated to Covid-19 vaccines

Since the outbreak of the coronavirus pandemic, the world has been eagerly awaiting vaccines to defeat the virus. Air France KLM Martinair Cargo (AFKLMP) understands how important it is to keep vital supply chains running smoothly. To deliver the best possible service for these essential shipments, Air France KLM Martinair Cargo has set up a customer **COVID Service Centre** dedicated to managing all Covid-19 vaccine shipments. After a successful trial period in a few selected countries, this new 24/7 service is available worldwide from today.

Air France KLM Martinair Cargo has launched a new product to ensure that Covid-19 vaccines get the special attention they require. The Customized COVID Vaccines solution is available for all temperature ranges and container types, and offers a variety of premium features such as highest priority on board, 24/7 dedicated service, monitoring and intervention, and specific security measures. All shipments booked as Customized COVID Vaccines will bear the mandatory special handling code SHL (Save Human Life).

“Understandably, at this exceptional time, a great deal of attention is devoted to combating the coronavirus crisis and everything that comes with it, such as the transportation of vaccines. I am grateful that we can make an essential contribution to this,” says GertJan Roelands, SVP Sales & Distribution AFKLMP Cargo. *“Our extensive experience and know-how, our dedicated and well-trained teams, combined with our wide product range and global network, are the most important pillars to provide our customers with the best possible service.”*

In recent months, Air France KLM Martinair Cargo has successfully transported millions of doses of Covid-19 vaccines, delivering hope to many destinations around the world. In particular to different countries in South America and Africa. UNICEF’s Humanitarian Airfreight Initiative is now fully underway and AFKLMP is a partner committed to making this crucial mission a success.

Air France KLM Martinair Cargo currently operates approximately 710 weekly flights to 105 destinations within the long-haul passenger and full-freighter network. Our range of destinations and handling options is even more extensive through cooperation with our partner Delta Cargo.

* * *

WHEN SHIPPING COVID-19 VACCINES 24/7 SERVICE IS ESSENTIAL

Here for you – fully dedicated as always

About Air France KLM Martinair Cargo

The Air France-KLM Group is a global airline group with a strong European base. Its main areas of business are passenger transport, cargo transport and aeronautical maintenance. Air France KLM Martinair Cargo is the Air France-KLM Group's dedicated air cargo business. Air France-KLM Cargo is a member of SkyTeam Cargo (www.skyteamcargo.com) offering an even larger network coverage.

Please click [here](#) to go to our press releases online or visit www.afklcargo.com for more information about Air France KLM Martinair Cargo.

Media contact

Gerard A. Roelfzema, Cargo Press Relations – Air France KLM Martinair Cargo

M: +31(0)6 53 66 30 29 – E: gerard.roelfzema@klm.com