

Press Release

For immediate release

Schiphol, 31 January 2019

Air France KLM Martinair Cargo becomes first major airline group to be IATA CEIV Pharma re-certified

Air France KLM Martinair Cargo has become the first major airline group to successfully pass the IATA CEIV Pharma re-certification process for its hub operations in Amsterdam and Paris, as well as the Air France and KLM airline processes.

After having set the industry standards in February 2016, Air France KLM Martinair Cargo reconfirms its focus on the Pharmaceutical business as a top priority for the Group, not only investing in its digital transformation but also increasing its quality standards and its cool chain solutions.

Marcel de Nooijer, Executive Vice President of AIR FRANCE KLM MARTINAIR Cargo: *"Pharma is a top priority for our airline group. In an increasingly demanding environment, this certification reconfirms our commitment to offering the highest possible quality standards in support of our customers' business activities."*

Enrica Calonghi, Global Head of Pharmaceutical Logistics at AIR FRANCE KLM MARTINAIR Cargo: *"IATA CEIV Pharma re-certification confirms that our group aims to position itself not only as a leader in innovation and transparency, but also through putting care into healthcare by continually improving our processes and facilities."*

Nina Heinz, Global Head of Network & Quality at DHL Global Forwarding: *"IATA CEIV Pharma re-certification ensures that we work with the right partners! In our common quest to ensure product integrity and patient safety for life sciences and healthcare, it is critical that all of our partners throughout the supply chain adhere to the same highest service and quality standards. We applaud the commitment from our partner airlines to the IATA CEIV Pharma standardised approach in the air freight industry as this ensures a leadership position in productivity, accuracy and reliability through uniform processes and a compliant network."*

Understanding the need for transparency and ongoing improvement, Air France KLM Martinair Cargo invests in its digital tools, in its facilities and in its processes to make sure that Pharmaceutical Logistics goods are treated in accordance with the best possible standards.

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Company profile

The Air France KLM Group is a global airline group with a strong European base. Its main areas of business are passenger transport, cargo transport and aeronautical maintenance.

AIR FRANCE KLM MARTINAIR Cargo is the Air France KLM Group's dedicated air cargo business. Our three airlines offer the industry more than 1,060 weekly frequencies to 124 destinations. In 2017, AIR FRANCE KLM MARTINAIR Cargo transported 1.1 million tonnes of cargo. In addition to the Group's global network of passenger aircraft, we offer cargo main deck capacity on 2 Boeing 777 Freighters, 4 Boeing 747-400 Freighters and 6 Boeing 747-400 Combi aircraft.

Air France Cargo and KLM Cargo and our hubs (CDG and AMS) are IATA CEIV certified, providing service excellence to the pharmaceutical industry.

Air France KLM Cargo is a member of SkyTeam Cargo (www.skyteamcargo.com) offering an even larger network coverage.

Special partnerships include China Southern Cargo, Delta Cargo, Jet Airways Cargo and Kenya Airways Cargo.

Please visit www.afklcargo.com for more information about AIR FRANCE KLM MARTINAIR Cargo.

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